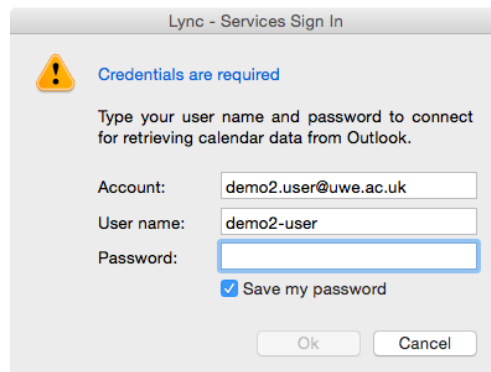


Lync 2011 for Mac – Reconfiguring for Office 365

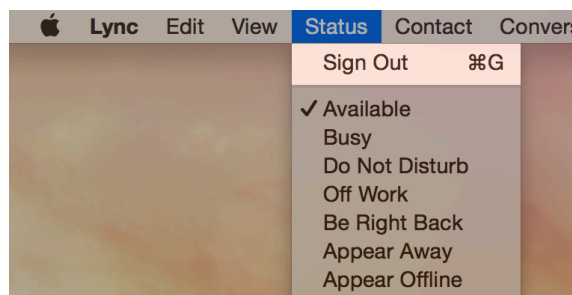
If your email account has been migrated to Office 365, you may see the following error while using Lync 2011:



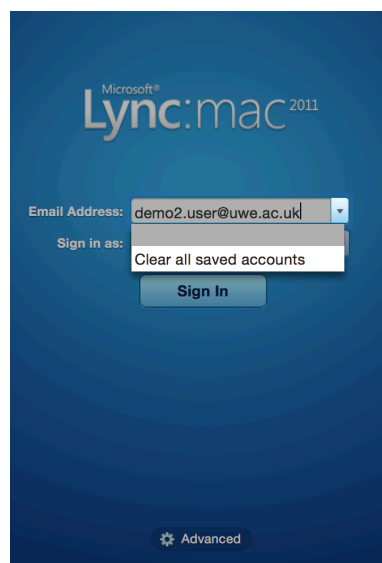
If you enter the correct username and password, the issue will appear to go away. However, the error will return every time you open Lync.

To resolve this:

- 1). With Lync open, go to the *Status* menu at the top of the screen and select *Sign Out*.



- 2). Click the drop down arrow next to your email address, and select *Clear all saved accounts*.



3). Enter the following account details:


Email Address: Your UWE email address (e.g. demo2.user@uwe.ac.uk)

Sign in as: Automatic

User ID: Your UWE email address (e.g. demo2.user@uwe.ac.uk)

Password: Your UWE password

Remember my password: Ticked



Microsoft®
Lync:mac 2011

Email Address: demo2.user@uwe.ac.uk

Sign in as: Automatic

User ID: demo2.user@uwe.ac.uk

Password: ●●●●●●●●●●

Remember my password

Sign In

⚙️ Advanced

4). Click *Sign In*. Your login should be successful, with no further errors about connecting to Outlook.